

Hillary Anna Elmore

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OBJECTIVE

Seeking a user experience design position utilizing my skills in collaboration, user research, and prototyping.

EDUCATION

2007-2009 (projected) MS, Human-Computer Interaction Design,
Indiana University, Bloomington, IN
2003-2006 BA, International Relations (minor: French and Francophone Studies)
magna cum laude
Carleton College, Northfield, MN
2002-2003 Southern Methodist University, Dallas, TX

RELEVANT EXPERIENCE

- 03-2009-06/2009 *User Experience Intern, SproutBox* Bloomington, IN
- Conducted usability and user experience research and analysis for new business-focused web application
 - Created design document templates to facilitate communication between CEOs, designers, and software engineers
- 09/2008-03/2009 *Project Lead: Usability evaluation of PGP*
- Designed and conducted usability tests with PGP Desktop
 - Provided redesign suggestions to PGP
- 08/2008-12/2008 *Mentor, Interactive Design Practice class, Indiana University*
- Met with students and groups to provide guidance and advice as they completed the design projects for the class
 - Graded projects and provided feedback to students
- 05/2008-07/2008 *Usability Intern, AOL* New York, NY
- Designed, implemented, and ran a new usability lab for AOL's User Interface group
 - Wrote how-to guide and step-by-step workbook to facilitate usability testing
 - Conducted usability tests on AOL websites using eyetracking monitor and TechSmith's Morae usability software
- Enroll Me Student Enrollment Device*
- USB device designed to facilitate enrollment of homeless children
 - Finalist—CHI 2008 Student Design Competition; ranked third overall.

ADDITIONAL EXPERIENCE

- 08/2006-06/2007 *Project Assistant, Jenner & Block, LLP* Chicago, IL
- Provided support to attorneys and paralegals through information management and document control tasks
- 06/2006-08/2006 *Publications Intern, Solution Tree* Bloomington, IN
- Cross-checked and corrected references for new publications
- 09/2004-06/2006 *French Teaching Assistant, Carleton College* Northfield, MN

RELEVANT SKILLSET

- Strong written and oral communication skills
- Understanding of human-computer interaction design principles
- Knowledge of XHTML, CSS, and Java
- Experience with Adobe Illustrator, Photoshop and Flash